

Hawaiian Electric Company, Inc.
ENERGY STAR® APPLIANCE REBATE APPLICATION
 For Oahu Residential Customers



Participation in this program is subject to availability of funds. Application must be filled out completely and legibly.

I. LOCATION WHERE APPLIANCE IS INSTALLED

HECO ACCOUNT NUMBER (WHERE INSTALLED) _____ OWNER OCCUPANT LANDLORD TENANT (Complete Section III Landlord Waiver Below)

NAME ON HECO ACCOUNT (FIRST - LAST NAME, or MILITARY BASE NAME or CONDOMINIUM NAME) _____

INSTALLATION ADDRESS _____ APT. # _____

CITY _____ STATE _____ ZIP _____

HOME PHONE (____) _____ ALTERNATE PHONE (i.e. pager, cellular, etc.) (____) _____

II. APPLIANCE HAS BEEN INSTALLED ON A MILITARY BASE, CONDOMINIUM OR RENTAL UNIT

Fill out this section **ONLY** if the name on the HECO account is a Military Base, Condominium, AOA, etc.. (see question 7 on back) **AND** you purchased the appliance and are entitled to receive the rebate.

I am the: Property Owner living in a multi-family complex Landlord Property Management Company Tenant

NAME FIRST - LAST (CHECK MADE OUT TO) _____

MAILING ADDRESS (ADDRESS REBATE CHECK TO BE MAILED) _____ APT. # _____

CITY _____ STATE _____ ZIP _____

HOME PHONE (____) _____ ALTERNATE PHONE (i.e. pager, cellular, etc.) (____) _____

III. LANDLORD WAIVER (REQUIRED FOR RENTAL PROPERTY ONLY WHEN TENANT PURCHASES APPLIANCE)

NAME FIRST - LAST _____

MAILING ADDRESS _____ APT. # _____

CITY _____ STATE _____ ZIP _____

I/We certify that I am/We are the legal owner(s) of the property described herein and the tenant has permission to install the energy-efficient appliance referenced by this application.

I/We hereby waive any claim to utility rebates with respect to the energy-efficient equipment installed on the above-referenced premises in conjunction with this application. *If only one of the owner's agent signs, attach a copy of the document authorizing that person to sign on behalf of all owners.*

Signature: _____ Date: _____

IV. PLEASE SELECT ENERGY STAR® APPLIANCE

- Ceiling Fan - \$40 Clothes Washer - \$50 Dishwasher - \$50 Refrigerator - \$50 Window A/C - \$75

TO QUALIFY FOR THE HECO REBATE, THE BRAND AND MODEL NUMBER MUST BE LISTED ON THE energystar.gov WEBSITE.

Quantity: _____ x Rebate Amount (from above) \$ _____ = Total Rebate \$ _____

Sears/Home Depot/Lowe's Product Code: _____ Brand: _____ Model #: _____

Size: _____ Air Conditioner EER: _____ Installation Date: _____

(Example of Size: Ceiling Fan 42 inches, Washing Machine 3.1 cu. ft., Refrigerator 22.1 cu. ft. or Window Air Conditioner 12,000 BTU)

APPLICATION MUST BE POSTMARK-DATED WITHIN 6 MONTHS OF PURCHASE DATE AND BE PURCHASED AFTER 2/13/2007.

Store Name & Location: _____ Purchase Date: _____

(Example: Sears Ala Moana, Costco Hawaii Kai, City Mill Waimalu, Home Depot Pearl City, Midtown Radio Waipahu, etc.)

AGREEMENT CLAUSE

I have read, understand and agree to the terms and conditions of this Rebate Application as detailed on the FRONT and BACK of this agreement.

HECO Account Holder's Signature **X** _____ Date _____

Incomplete or unsigned applications will not be processed.

Mail Completed Application and ORIGINAL sales receipt (photocopies will not be accepted) to:

HECO's EnergySolutionsSM for the Home, P.O. Box 3920, Honolulu, HI 96812-3920

Please enclose a self-addressed stamped envelope if you would like your receipt returned.



FOR HECO USE ONLY

RESH# _____ Data _____ QC _____ 1st Approval _____ 2nd Approval _____

AGREEMENT CLAUSE

As a qualifying Hawaiian Electric Company, Inc. (HECO) Oahu residential customer, I certify that I meet all the program eligibility requirements and that the information I have supplied on this application is true and correct.

I understand that participation is conditional upon acceptance of my application by HECO.

I agree:

1. to allow HECO to verify the sales transaction of the residential ceiling fan, clothes washer, refrigerator, dishwasher or window air conditioner and installation of the hardware specified in this rebate application and to collect data, all of which will be propriety to HECO;
2. to provide the original sales receipt indicating date of purchase, dealer's name and address, manufacturer, model number and quantity purchased. The sales receipt must be dated **on or after February 13, 2007**, and must be submitted (postmark-dated) within 6 months from date of purchase;
3. that the appliance(s) I have purchased and applied for a rebate will not be installed in a newly constructed home or place of business.
4. that HECO may withhold any cash incentive until satisfaction of any or all of the afore-listed condition(s) are met;
5. to abide by all laws, rules and regulations applicable to my participation in this project;
6. to hold harmless HECO and HECO's agents, employees, officers and directors from any and all liability, claims, loss or damage, including reasonable attorneys' fees and costs, arising out of or relating to the installation, use and maintenance of the equipment listed in the rebate application;
7. that HECO reserves the right to alter or discontinue this program at any time without notice; and
8. that HECO does not make any representations or warranties, express or implied, with respect to any equipment purchased or installed under this program including, without limitation, (a) any warranty of merchantability or fitness for a particular purpose, or (b) any representation or warranty that installation of the equipment specified herein will result in any energy or cost savings.

Q&A

1. **Question:** Why can't the sales receipt be dated before February 13, 2007?
Answer: The Public Utilities Commission granted HECO permission to start work on this new program effective February 13, 2007. No rebate can be paid for appliances purchased prior to this date.
2. **Question:** Can I still apply if the sales receipt is dated after February 13, 2007 but one year has passed and I did not mail in my application?
Answer: No. HECO has a six month limit on all rebate applications; you would no longer qualify for the rebate.
3. **Question:** Does my sales receipt need to show the brand and model number of the appliance?
Answer: Yes, your receipt should have brand and model number or some alphanumeric code that serves as a unique product identifier. If the receipt shows a product identifier code but not the brand and model, please ask your retailer for brand and model information. For example, a receipt that shows "46 76234 KM 22" is the store product identifier code for the Brand Kenmore and the Model # 73234. This information is required to verify this appliance has been accepted into the U.S. EPA's ENERGY STAR® program.
4. **Question:** If the box / appliance / retailer's website has the ENERGY STAR logo on the item does that mean it is an ENERGY STAR accepted product?
Answer: Not necessarily. We have found items with the ENERGY STAR logo or word saying "ENERGY STAR qualified" that the EPA's ENERGY STAR program has confirmed is not an ENERGY STAR accepted product. This is why it is important to check on the ENERGY STAR website before purchasing the item to insure it has been accepted by ENERGY STAR. Purchasing a name brand or a from national store does not insure acceptance.
5. **Question:** What if my appliance does not appear on the ENERGY STAR website?
Answer: In order to qualify for the HECO rebate, your appliance model number must appear on the www.energystar.gov website and the number must match exactly. The ENERGY STAR website is updated frequently and is HECO's primary source to validate the qualification of your appliance.
6. **Question:** What if my appliance model number is close to the one on the ENERGY STAR website, but the last digit is different?
Answer: Your appliance model number must match exactly what is listed on the energystar.gov website in order to qualify for the HECO rebate.
7. **Question:** My name is not on the Hawaiian Electric Company account, however, I did purchase an ENERGY STAR appliance and installed it on Oahu. Can the rebate check be made out to me?
Answer: No, the check will be made out to the Hawaiian Electric Company's account holder, who is the customer of record. The only exceptions are when the account is in the name of a: Military base, AOA, rental complex, management company or Agent, landlord purchasing appliance for tenant, or tenant purchasing the appliance with landlord's approval.
8. **Question:** If I live on a property like a condominium or a military base and they pay for the Hawaiian Electric Company account, but I purchased the appliance and installed it on the property, can I still get the rebate?
Answer: Yes, please complete Section I with the name and address of the property. Then fill in Section II with the payee information. If you are renting but you have purchased the appliance, please have your landlord fill in Section III as well.
9. **Question:** I just bought a newly constructed home and the developer installed ENERGY STAR appliances, can I qualify for the appliance rebate?
Answer: No, ENERGY STAR appliances that are pre-installed in new construction homes do not qualify for the Energy\$olutions for the Home rebate. The program is designed for existing homeowners so they can replace older, less efficient appliances with more energy efficient models. The rebates help offset the initial higher cost of these energy efficient appliances, which are typically more expensive but saves energy and money for the homeowner in the long term.
10. **Question:** Why do I need to include the original receipt for the appliance?
Answer: By turning in your original receipt, this reduces the possibility of a receipt being used multiple times. If you would like your original receipt mailed back to you, please include a self-addressed, stamped envelope. Duplicate store receipts generated by the retailer are acceptable.
11. **Question:** If I purchased a ceiling fan and a window air conditioner can I receive a rebate for each item?
Answer: Yes, but you need to use two different rebate applications forms. One application for the ceiling fan and one application for the window air conditioner.
12. **Question:** Are there limits to the amount of items one resident address (HECO account number) can apply for the rebates?
Answer: Yes. These are HECO guidelines:
5 - Ceiling Fans 1 - Clothes Washer 1 - Refrigerator
1 - Dish Washer 5 - Window Air Conditioners

If you apply for more items, an inspection may be necessary to confirm the application.

For more information visit heco.com or Call 94-POWER (947-6937)